

Meeting Faculty

Mona Baskin

Assistant Attorney General Mona Baskin currently represents health care and occupational licensing boards in Phoenix, Arizona. Baskin has provided extensive board training in the areas of investigative and disciplinary proceedings, criminal law, fundamentals of board procedures, and open meeting law. Prior to her practice in administrative law, Baskin was a prosecutor in the criminal appeals section of the Arizona Attorney General's Office where she practiced in state and federal courts, including the United States Supreme Court. Baskin also served as a judicial clerk for the Arizona Court of Appeals. Baskin is a graduate of the Sandra Day O'Connor College of Law, Arizona State University. She has a Bachelor of Science in Nursing and a Bachelor of Arts in Public Health Science. Baskin has co-authored legal publications, served on Arizona State Bar leadership committees, served as President of the Public Lawyers Division of the Maricopa County Bar Association, and as a member of the Arizona Attorney General's Office Continuing Legal Education Committee. Baskin serves as a co-chair of the FCLB Chiropractic Board of Legal Advisers Committee. Baskin has presented on various administrative and constitutional law issues at the Regulatory Law Seminar for FARB and at other legal conferences.



Erin Smith Bennett

Erin Smith Bennett was appointed by Governor Greg Abbott in November 2019 to serve as the first director of the Regulatory Compliance Division in the Texas Governor's Office. Established during the state's 2019 regular legislative session, the new division reviews rules affecting market competition proposed by certain state licensing agencies. Prior to her appointment, Erin served as a policy advisor to the governor for health regulatory and workforce development issues and as a legislative counsel for Texas Legislative Council where her practice focused on drafting legislation relating to occupational licensing and health and human services. Erin is a member of the Travis County Women Lawyers Association and a member and former director of the Austin Young Lawyers Association. She received a Bachelor of Arts *summa cum laude* in Political Science from Texas A&M University and a J.D. with honors from The University of Texas School of Law. Erin and her husband, Brent, reside in Austin with their very active and adorable one year-old son, Jack.



Kaitlyn Bison

Kaitlyn Bison is a Research Associate at The Council of State Governments. At CSG, she works on the Occupational Licensure project, funded by the Department of Labor, to research and promote best practices in occupational licensure policy through policy briefs, research reports, and webinars. Kaitlyn earned her bachelor's degree in International Affairs and Economics from Western Kentucky University.



Mark R. Brengelman

Mark R. Brengelman became interested in law when he graduated with both Bachelor's and Master's degrees in Philosophy from Emory University in Atlanta. He earned a Juris Doctorate from the University of Kentucky College of Law. Brengelman became an Assistant Attorney General in Kentucky in the area of administrative and professional law as the assigned counsel and prosecuting attorney to numerous health professions licensure boards.



He retired from state government, became certified as a hearing officer, and opened his own law practice, including work as a legislative agent (lobbyist).

Having been a presenter for over fifty organizations and private companies, Brengelman is a frequent participant in continuing education including FARB and its member clients.

He was the founding presenter for "Navigating Ethics and Law for Mental Health Professionals," approved by five Kentucky licensure boards. He also founded "The Kentucky Code of Ethical Conduct: Ethical Practice; Risk Management, and the Code of Ethical Conduct" as an approved, state-mandated continuing education for social workers offered as a video-on-demand.

Since June 2018, he has served as the Enforcement Counsel for the Kentucky Legislative Ethics Commission, an independent regulatory body that oversees 138 elected state legislators and nearly 800 registered lobbyists. He is also the contract counsel for the Ethics Commission of the Louisville Metro Government, a city and county merged government, the largest city in Kentucky, and the 45th largest metropolitan statistical area in the United States.

Carla Caro

Carla Caro, MA, is Program Director for Credentialing and Career Services at ACT. In this capacity, Carla has provided strategic consulting in support of new and existing credentialing programs; conducted job/practice analysis, role delineation, and

competency development studies; led feasibility and marketing studies; managed item writing and exam construction and conducted standard setting for examination programs; developed learning objective for both higher education and certificate-based credentials; audited programs for adherence to standards and best practices; and advised clients on transitioning to computer-based testing. Carla has worked with a range of nationally and internationally recognized credentialing programs across a range of professions.



Caro is a frequent presenter at industry conferences, including those sponsored by the Institute for Credentialing Excellence (ICE), the Council on Licensure Enforcement & Regulation (CLEAR), and the Association of Test Publishers (ATP). She is an active volunteer, currently serving as Vice Chair of the ICE Micro credentialing Task Force and is on the Government Affairs Committee. She chaired the Instructional Design Working Group for the 2018 update of the *ICE 1100 Standard for Assessment-based Certificates* and served on the *2014 NCCA Standards* update as a member of the Technical Advisory Group for Psychometrics. Together with her ACT colleague Pat Muenzen, she authored the chapter on Eligibility Criteria in the updated *ICE Handbook* and has been published in peer review journals and co-authored white papers. Carla holds a Master's degree in Political Science from Emory University and a Bachelor's degree in Psychology from Princeton University. She is certified as a Credentialing Specialist.

Reed A. Castle

Dr. Reed A. Castle received his doctorate from the University of Nebraska in quantitative methods and taught University-level statistics for two years. During his graduate studies his research focused on various Computer Adaptive Testing strategies. He has worked for multiple testing organizations serving as a psychometrician, director of departments, consultant, and owner. He currently is the executive vice president for Professional Testing, Inc. based in Orlando Florida.



As a professional he has conducted more than 75 Job Analysis studies, many Cut-score studies and has over fifteen years of experience. As an expert, he has participated in and testified in legal cases on psychometric and certification issues. His research interests include job analysis techniques and transitioning traditional paper-based testing programs to computer adaptive testing programs. Applying his research interest to practice, Dr. Castle has built Computer Adaptive Testing systems.

Dr. Castle presents at educational conferences including the ICE, ATP, NCME and CLEAR. His presentations focus on innovative approaches to testing and providing introductory education on classical and modern measurement techniques applied to certification. He was a contributing author to Clear Exam Review Journal and recently served his last year of a six-year appointment as a psychometric commissioner for the National Council for Certifying Agencies. He currently serves on the ANSI Personnel Certification Accreditation Committee (PCAC) which accredits personnel certification bodies in accordance with ISO/IEC 17024.

Mary M. Collier

Judge Mary M. Collier has served as an Administrative Judge since 2004. In addition, from 2016-2019, Judge Collier served as the Assistant Director for the Administrative Procedures Division. She received her J.D. from the University of Alabama School of Law in 1991, and her B.A. from Vanderbilt University in 1988 (Major: Mathematics; Minor: Business Administration). Judge Collier has been licensed to practice law by the Tennessee Supreme Court since 1991.



Judge Collier has received extensive training in judicial practice from the National Judicial College, having completed the following courses: Mediation for ALJs, Administrative Law: Fair Hearing, Administrative Law: High Volume, Traffic Adjudication for ALJs, Advanced Evidence, Evidence Challenges for ALJs, Ethics for the Administrative Law Judge, Administrative Law: Advanced, Best Practices in Handling Cases with Self-Represented Litigants, and Decision Making. Judge Collier has also served as a Group Facilitator for the NJC Administrative Law: Fair Hearing course. In 2010, Judge Collier was awarded the National Judicial College Certificate in Judicial Development for Administrative Law Adjudication Skills.

In addition, Judge Collier has been trained as a Tennessee Supreme Court Rule 31 General Civil Mediator. Judge Collier has also received the training in special education law required to conduct special education due process hearings and mediations brought pursuant to the Individuals with Disabilities Educational Improvement Act (IDEA) and the Tennessee special education laws.

Prior to joining the Office of the Tennessee Attorney General, Judge Collier was in private practice in Nashville, Tennessee, for five years. While practicing law, Judge Collier was admitted to practice law before the United States District Courts for the Western, Middle and Eastern Districts of Tennessee, the United States Courts of Appeals for the Sixth, Third, and Eleventh Circuits, and the United States Supreme Court. Judge Collier is a member of the Tennessee Bar Association (TBA) and she serves on the Executive Council for the Administrative Law Section of the TBA.

Rebecca Durcan

Rebecca Durcan is a partner at Steinecke Maciura LeBlanc. Durcan was a Bencher of the Law Society of Ontario from 2018-2019. She attended Queen's University to study history and obtained her law degree from the University of Windsor in 2000. In 2006, she completed her Master's in Health Law from Osgoode Hall. In 2016 Rebecca obtained her Certificate in Risk Management from the University of Toronto.



Durcan acts as general counsel, prosecution counsel and independent legal counsel to several Ontario regulators.

Tammy L. Eigenheer

Tammy L. Eigenheer, Assistant Presiding Administrative Law Judge at the Arizona Office of Administrative Hearings, has been with OAH since 2012. At OAH, she presides over a wide variety of cases including HOA matters, disputes between homeowners and licensed contractors, and disciplinary actions against professional licenses.



Before joining OAH, Judge Eigenheer was a hearing officer with the Nebraska Department of Health and Human Services for four years. Judge Eigenheer also clerked for the Missouri Court of Appeals, Southern District, in Springfield, Missouri, and the 4th Judicial District in Omaha, Nebraska.

Judge Eigenheer received her Bachelor of Science from Missouri State University and her Juris Doctorate from University of Missouri – Columbia School of Law where she was on Law Review and in the Order of the Coif.

Tony Glandorf

Tony Glandorf is a Chief Counsel within the Regulatory Boards Division of the Tennessee Department of Commerce and Insurance. In that position he supervises a team of seven attorneys and two paralegals, providing legal support to 14 of the Division's 28 professional licensing programs. As a Chief Counsel, Tony supervises the day-to-day legal support to his programs including the processing of approximately 1,500 complaints per year.



Glandorf has extensive experience in the rulemaking process to include drafting, amendments, termination, and withdrawals. In addition, during each legislative session, his team provides analyses to each bill introduced into the Tennessee legislature that affects his specific programs along with those that affect the department.

Prior to being selected as a Chief Counsel, Glandorf was a disciplinary counsel for the Division, litigation disciplinary matters under the Uniform Administrative Procedures Act. He began his career within the Department as an advisory attorney in 2009, providing day to day legal advice to the Tennessee Motor Vehicle Commission.

He is a 2009 graduate of the Cecil C. Humphrey's School of Law, located in Memphis, TN where he also received a Master's of Business Administration through the Fogelman School of Business and Economics.

In addition to the practice of law, Glandorf is a veteran of 22 years, currently serving in the Tennessee Army National Guard as Lieutenant Colonel. He is an Engineer Officer serving as the Operations Officer of the 194th Engineer Brigade, with which he has served three combat tours in the Middle East.

Jeffrey P. Gray

Jeffrey P. Gray is Of Counsel with Bailey & Dixon, LLP in Raleigh, North Carolina, where he concentrates in administrative and regulatory law, occupational and professional licensing, trial and appellate advocacy, and state government and legislative lobbying. He currently serves as legal counsel to four occupational boards and as hearings counsel to one. Of the then fifty-six occupational and professional licensing boards in North Carolina, he has served thirteen in one legal capacity or another in his career. Prior to entering private practice, Gray served as Special Assistant to the Attorney General, then as an Assistant Attorney General and Law Enforcement Liaison in the Criminal Division of the North Carolina Department of Justice. He obtained his B.S. degree in 1981 from Western Carolina University (*cum laude*) and his J.D. in 1985 from Campbell University School of Law. He will be talking about his recent article in the *Campbell Law Review*, "In Defense of Occupational Licensing: A Legal Practitioner's Perspective." Much of the material throughout his article derives from his extensive experience in the realm of occupational licensing and more than thirty years of legal practice.



Greg Hanchett

Greg Hanchett was appointed as acting director of the Arizona Office of Administrative Hearings on January 26, 2015. Hanchett has more than 20 years of experience as an administrative law judge in the states of Arizona and Montana. He has presided over cases in various areas of administrative law including professional and occupational licensing, water quality appeals, procurement, Arizona Registrar of Contractors cases, employment discrimination, collective bargaining, and worker's compensation. He is a member of the National Conference of the Administrative Law Judiciary (NCALJ) and the National Association of Administrative Law Judiciary (NAALJ). Prior to becoming an administrative law judge in 1999, Mr. Hanchett spent 10 years as a prosecutor engaging in both trial and appellate work. He has taught at seminars for lawyers and judges on substantive administrative law issues, appellate advocacy, and substantive criminal law matters.



Michael Head

After graduating from the University of Kentucky College of Law in 1983, Michael Head worked in a three-man firm in Woodford County, Kentucky, through 1996. Besides a criminal and domestic relations practice, Head also practiced before several federal and state agencies, and litigated cases before several

Kentucky licensing agencies. In 1996, he was hired as a member of the newly formed Division of Administrative Hearings in the Kentucky Office of the Attorney General, where he served through 2012 as hearing officer and mediator for dozens of Kentucky state boards and agencies. These included numerous Kentucky professional licensing boards and commissions, the Kentucky Department of Education, the Kentucky Education Professional Standards Board, the Kentucky Labor Cabinet, the Kentucky Transportation Cabinet, and the Kentucky OSHA Review Commission.



He has served as Chief Hearing Officer in the Kentucky Cabinet for Health and Family Services' Office of Administrative Hearings and as a hearing officer and mediator in the DAH.

He has presented various administrative law topics at conferences hosted by the Kentucky Association of Administrative Adjudicators, the Kentucky Legislative Research Commission, the Kentucky State Government Bar Association, and the Kentucky Bar Association. Head retired from Kentucky state government in 2021.

He now enjoys cycling, hiking, gardening, reading, and taking classes as a Donovan Scholar at the University of Kentucky. Michael recently wrote an article, "The Fact-Finder's Dialectic," which has been accepted for publication in the upcoming edition of the Kentucky Law Journal.

Suzanne Hultin

Suzanne Hultin is an Associate Director in the Employment, Labor & Retirement Program at the National Conference of State Legislatures. In this role, she oversees issues around employment, occupational licensing, and workforce development. Suzanne joined NCSL in 2013 as a policy specialist in postsecondary education with a focus on topics including community colleges, workforce development and underserved student populations. Prior to joining NCSL, Suzanne served as Deputy Chief of Staff for two lieutenant governors in Colorado where she worked on issues ranging from early childhood education to higher education and workforce development. She received her Bachelor of Art in Political Science and Journalism from the University of Washington and her Master's in Public Policy from the University of Denver.



Ronald M. Jacobs

Ronald M. Jacobs is a partner in Venable's government division in Washington, D.C. He represents several national associations of state licensing boards, as well as professional societies. His practice includes providing strategic guidance about approaches to legislative changes to state licensure laws, assistance with

model law drafting, writing amicus briefs before courts of appeals in support of state licensure bodies, and helping clients with comments to federal agencies dealing with scope of practice issues.



Lori H. Lindley

Lori H. Lindley is currently Senior Assistant Attorney General assigned to the Business Activities Section, Workers' Compensation Board general advice; attorney for Oregon Dental Board, Oregon Board of Chiropractic Examiners, Oregon Board of Licensed Massage Therapists, and the Oregon Board of Nursing contested cases as well as assigned counsel for the Oregon Optometry Board. Have represented most medical boards in her section.



Prior to starting with the DOH in 1999, Lindley was an Associate Attorney for Wiedner Swanson & Paul, Los Angeles, California, Deputy District Attorney part-time for Polk County District Attorney, Senior Claims Consultant, Risk Management Division with Department of Administrative Services, also SAAG work under supervision of Tim Wood for Risk Management Division.

She earned her BA from Willamette University in 1983 and JD from Pepperdine University in May 1986. She won the Outstanding Service Award, DOJ in Spring 2002.

Emma Mamaluy

A graduate of the University of Wisconsin-Madison law school, Mamaluy returned to her birthplace (Arizona) right after law school and began practicing law in 1997, first as a public defender in Phoenix, at the Maricopa County Public Defender's Office. She then transitioned to a large law firm, where she practiced white collar criminal defense and civil litigation. After that, she returned to public service, as an assistant Arizona Attorney General, for just less than 10 years. During that time, she was the state antitrust prosecutor, legislative liaison, state, and national-level policy advisor, and then began representing state professional licensing agencies in 2006, including the Arizona Medical Board, Arizona Board of Education (teacher regulation), and Arizona Regulatory Board of Physician Assistants. Since 2010, she has represented the Arizona State Board of Nursing, where she is currently Chief Counsel.



Mamaluy's spare time is spent with her kids and their 4 free range tortoises, delightful rescue dog, occasional lizard, or skink intruder, and sometimes a batch or two of local tadpoles, followed inevitably by many, tiny, spadefoot toads.

Mai Lin Petrine

Mai Lin Petrine is the Director of Legal and Regulatory Affairs at the Federation of State Massage Therapy Boards (FSMTB). In this in-house counsel role, she works closely with the executive management team in areas of policy formulation, contract management, legislative advocacy, and risk management. Prior to joining the FSMTB, Mai Lin was an attorney at the law firm of Atkinson & Atkinson, LLC, and worked as a litigator at Lord, Bissell & Brook (n/k/a Locke Lord LLP). She received her law degree at the University of Miami (FL) and her undergraduate degree from Northwestern University in Evanston, IL. Petrine brings the perfect blend of intellect, tenacity, and empathetic leadership to all her professional engagements and accomplishments.



Jennifer Ancona Semko

Jennifer Ancona Semko is a partner and Chair of the Washington, DC Litigation and Government Enforcement Practice at Baker McKenzie, a global law firm. For nearly 25 years, Jennifer has handled a wide variety of complex commercial disputes and government investigation matters in courts around the country. Working with colleagues in Baker McKenzie's 77 offices around the world, she also has extensive experience handling cross-border disputes. Jennifer also has specialized expertise in matters relevant to high-stakes licensure examination programs, having advised testing programs on matters related to security breaches, copyright and trade secrets, constitutional claims, and other issues. Through that work, Jennifer often advises on legal issues relevant to state licensure and regulation, and she has been a featured speaker at FARB for many years. Jennifer received her B.S. *cum laude* from Georgetown University and her J.D. *magna cum laude* from Tulane Law School in her home state of Louisiana. In 2019, Jennifer was named one of the American Bar Association Section of Litigation's "100 Women Who Inspire Us."



Tricia Shackelford

Tricia Shackelford has spent more than 20 years in the health law field. Her practice focuses on all aspects of health law, including corporate issues, employment issues, bankruptcy issues, Medicare Fraud and Abuse, billing, and coding,

EMTALA, HIPAA, Accountable Care Organizations, Managed Care Organizations and so much more.

Shackelford graduated, *cum laude*, from the University of Miami School of Law in 1999 and started her legal career at Steel Hector & Davis in South Florida. After returning to Lexington in 2001, Tricia spent several years practicing with McBrayer, McGinnis, Leslie & Kirkland. She also practiced with the healthcare team at Dinsmore & Shohl (formerly Woodward, Hobson & Fulton) and served as in-house counsel for Crown Medical Management. She joined Williams Kilpatrick in September 2019. Prior to joining Williams Kilpatrick, Tricia was the Managing Member of Shackelford Law Office, a solo practice she founded in 2005.



She is currently the Vice Chair of the Kentucky Bar Association Health Law Section and previously served as the Chair of the Health Law Section of the Fayette County Bar Association. She recently served on the American Health Lawyers Association's Medical Staff, Credentialing, and Peer Review Practice Group Leadership Team and serves on the Beaumont YMCA Advisory Board. She has been nominated to the Board of Trustees of the Newman Foundation, starting July 2021. Her past community involvement includes: serving as the Vice President for the Board for the Lexington Medical Society Alliance, serving on the Board of the St. Joseph Hospital Foundation (*Nominating Committee Chair*), serving on the board of Lexington Singers, the oldest continuously organized choral group in the United States, serving on the Friends of the Arts Board (*Secretary and Vice President*), serving on the Board of Spindletop Hall, the University of Kentucky Faculty and Alumni Club (*Secretary and Vice President*), and serving on the Habitat for Humanity Board. She has published numerous legal articles – including co-authoring a Chapter of the Kentucky Health Law Handbook, co-authoring the American Health Lawyers Association publication on Corporate Practice of Medicine: A Fifty State Survey (2019 Edition), and an article on Virtual Medical Staff Meetings in light of COVID-19 – and has been a frequent lecturer on a wide range of health law topics.

She resides in Lexington and enjoys spending time with her family, theater and the arts, music and singing, travel, cooking, yoga, and fitness.

Pamela Spicer

Pamela Spicer has served as Chief Counsel for the Tennessee Department of Commerce and Insurance- Regulatory Boards since December 2019. Pam joined the Dept. of Commerce and Insurance in 2016 and served in roles as Associate General Counsel and Supervising Attorney. Pam received her J.D. from Nashville School of Law in 2000 and her B.S. from Middle Tennessee State University in 1994. Pam has been licensed to practice law since 2000.



Spicer has an extensive litigation background, including litigating matters before the Tennessee Supreme Court. Pam has served on the Department's CLE committee and is currently enrolled in the Commissioner's Leadership Academy. Prior to joining state government, Pam had a very successful domestic practice and would routinely sit as Special Magistrate in Juvenile Court.

Bruce Turcott

Bruce Turcott is a Senior Counsel in the Washington Attorney General's Office. He is lead counsel for the Washington State Liquor and Cannabis Board, which regulates liquor, cannabis, tobacco, and vapor products. Turcott advised WSLCB on implementing the world's first marijuana licensing system from scratch, including the nation's first tribal marijuana compact, defended the first legal challenge to the legalization initiative, and co-chaired an AGO work group to coordinate legal advice across state agencies. He chairs the informal cannabis working group of the National Association of Attorneys General, is co-managing editor of the *Cannabis Law Deskbook*, and is a frequent presenter consulted by other states and Canada.



Formerly, Turcott advised other business and professional licensing programs for the Department of Licensing, Board of Accountancy, and Executive Ethics Board, served as a legislative liaison for the Department of Social and Health Services, and was Chief of Law for the Federated States of Micronesia.

He is a graduate of the University of Washington School of Law and clerked for Washington Supreme Court Justice Barbara Durham.

Cristina Vessels

Cristina Vessels is an associate in Venable's government division in Washington, D.C. Her work for leading trade associations and regulatory boards, including in the architecture and early childhood education industries, involves legislative and regulatory drafting, litigation concerning challenges to Board authority, contract negotiation, and general counseling on organizational and operational matters. Vessels gives practical, efficient, clear, and, when appropriate, creative advice to meet her clients' legal obligations and the realities of putting their plans into action.



Marta Zaniewski

In her role as Vice President of State Regulatory and Legislative Affairs, Marta Zaniewski leads The American Institute of Certified Public Accountants' (AICPA) state regulatory and legislative efforts. In her role, she builds strong and collaborative relationships with internal and external stakeholders on issues that impact the CPA profession. She serves as the AICPA's primary voice on state advocacy efforts. Zaniewski works closely

with state CPA societies, the National Association of State Boards of Accountancy (NASBA), the Alliance for Responsible Professional Licensing (ARPL), state legislative and executive branch officials, and global professional services firms.

Zaniewski previously served as the Assistant Vice President for advocacy and external engagement at the National Council of Architectural Registration Boards (NCARB). Before joining NCARB, Zaniewski managed coalitions and partnerships at the American Institute of Architects. She also coordinated state political campaigns, grassroots, and fundraising efforts for the National Association of Realtors.



Prior to making the transition to non-profit work, Zaniewski was a political appointee for the Bush-Cheney White House from 2004-2008. In her role, she worked for First Lady Laura Bush and U.S Department of Secretary Margaret Spellings. She originally hails from California and holds her BA from the University of California in Political Science.